

Swim Lesson Make-Up

The Family YMCA of Black Hawk County is aligned with the Waterloo School District weather cancellation policy (Waterloo School District cancels school = no lessons). Each swim lesson session will allow for one make up if there is a weather related cancellation. If the Waterloo School District cancels evening activities, it is up to the YMCA's discretion regarding whether lessons will be held or not. Lessons may be cancelled due to weather even when school is not in session. The Aquatics Director will determine if lessons will be post-poned, cancelled, or held on the deck. Due to having all 4 seasons, we must be aware of quickly changing weather such as thunder/lightning storms tornados, and winter storms. It is our policy here at the YMCA that if lightning strikes within an 8 mile radius, everyone must exit the pool. In the case that there is lighting, lessons will still occur with a lesson about water safety on the deck of the pool. If there are storms predicted all day or evening, the Aquatics Director will make the decision to post-pone or cancel lessons for the day. On days the weather is questionable or there has been a cancellation within the WSD, you will receive an email from the Aquatics Director or Swim Lesson Coordinator stating if lessons will still be held, post-poned, or cancelled, along with other important information.

We encourage each family to make their own decision on their safety in poor weather conditions.

Make-up Policy

1. In the event of one cancellation, your swim lesson session will be extended by one week. The Swim Lesson Coordinator will email each participant the make-up date.
 2. A second lesson that is cancelled will not be made up and there will be no refund.
 3. If there are three or more cancellations, your lesson will not be made up and you will be reimbursed with a system credit on your account with a portion from your swim lesson fee.
1. If parent child classes are cancelled, they will be extended by one week. There is potential for 4 make-up lessons in one session. This is due to parent child classes being 5 weeks while regular classes are 8.

Parent Child Sessions Refunds

Member rate	Program Member rate
\$4.40/cancellation	\$7/cancellation

Preschool Session Refunds

Member rate	Program Member rate
\$4.12/cancellation	\$5.62/cancellation

School Age Session Refunds

Member rate	Program Member rate
\$4.12/cancellation	\$5.62/cancellation